

Name of Audit / regulator (Directorate)	Report issued	Oversight and Date	Recommendation / proposal for improvement	Responsible Officer	Delivery Date	Action Update Q2 2023-24	BRAYG Q2	Open/ Closed
Audit Wales, Performance Management Review (CEX)	Feb-23	COSC FWP 23 Oct 2023	R1 Ensure that service level business plans are complete, having a full range of performance indicators to support its wellbeing objectives.	Alex Rawlin	Aug-23	Corporate Plan was signed off by Council in March 2023, Delivery Plan in July 2023, and targets in October 2023. Service Plans are complete and available on the intranet	BLUE	Closed
			R2 Ensure that all performance indicators are meaningful, outcome focused and have clear links to the Council's wellbeing objectives	Alex Rawlin	Jul-23	Corporate Plan delivery plan was designed to do exactly this and was agreed by Council in July 2023 alongside a new performance framework.	BLUE	Closed
Audit Wales, Springing Forward - Asset Management (COMM)	Oct-22	SOSC3	R3 The Council should develop a suite of strategic quantitative and qualitative measures to enhance its ability to understand the impacts of its assets plans and actions as part of its strategy development during 2022.	Janine Nightingale	Apr-23	Complete - This was undertaken as part of the review of the Self-Assessment, Communities Business Plan and Asset Management Strategy	BLUE	Closed
CIW, Report of Performance Evaluation Inspection of Children's Services (SSWB)	May-22	SOSC2 3 Nov 2022	PE7 - Review of direct payments scheme	Dep HoS/GM Commissioning	Mar-23	In May 2023 Cabinet approved the new public-facing Direct Payments policy for implementation across the Directorate. A 7 Minute Briefing has been developed and cascaded to staff. A staff handbook is under development which will contain more operational information to support staff in the implementation and use of direct payments.	BLUE	Closed
			PI2 - The local authority will need to ensure its communication strategy is sufficiently robust to effectively communicate to staff and partners the vision for children's services and the many developments taking place/planned to take place	Director/HoS	ongoing	Partnership working has been strengthened through the Regional Safeguarding Board Executive Steering Group and the Bridgend Joint Operational Group.	BLUE	Closed